



Dispatch Survey

Please complete the form to help us serve you better.

Date/Time of incident:

Nature of Call:

Was the call taker courteous during the call? Yes No

If the answer is no, please explain:

Was the information provided, clear and concise? Yes No

Did the call taker answer your questions or direct you to someone who could? Yes No

The call taker was knowledgeable and confident? Yes No

The call taker was calming and gave appropriate directions? Yes No

On a scale of 1-10, what would you rate the call taker? _____

Comments:

May we contact you to discuss this further Yes No

Name & Phone number (both optional) _____

Completed surveys can be emailed to terrianm@clareco.net, faxed to (989) 539-6002 or mailed to

Clare County Central Dispatch

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